Student Services & Campus Resources Chart

Service or Support	Location and/or Contact	Tasks Associated with this Office	Notes or Next Steps
Accessibility Services/ Disability Services	Wenatchi Hall (WH) 1st Floor	Accommodation	Provide reasonable accommodation for qualified students with disabilities. Schedule and proctor accessibility testing. Provide access to accommodation technology.
Billing/ Bursar Office	Wenatchi Hall (WH) 1st Floor	Billing Payment Plan	Online payment and payment plan available via website. Students can view their balance due in the ctcLink student portal.
Bookstore	No longer available		
Campus Security	Facilities & Operations	Safety & Security	Campus safety & security
Health Center (if applicable)	No longer available starting Fall Quarter 2025		
IT Help Desk	Brown Library	Student IT Helpdesk Activate student ctcLink portal	Assist student access their student portal, online resources, accessible technology, Canvas platform and support among others.
Library	Brown Library	Library Business Computer Tech Offices Student Access Testing IT Help Desk	Faculty offices Student Access Testing IT Help Desk

Service or Support	Location and/or Contact	Tasks Associated with this Office	Notes or Next Steps
Registration	Wenatchi Hall (WH) 1st Floor	Admissions Application Course Registration Change of Major FERPA waiver Credential evaluation Request Transcripts	Applications are reviewed by staff so it may take 2-3 days before students receive their 'welcome' and next step email. Call Enrollment Services if you have not heard from us within 5 days.
Residential Life/ Housing	Residential Hall	Room & Board	75 pod-style rooms with a shared lounge and kitchen area. Each pod has three rooms that can accommodate two students in each room. Shower and laundry shared in each pod.
Student Financial Services/ Financial Aid Office	Wenatchi Hall (WH) 1st Floor	FAFSA WASFA Loans Student Employment Veteran Services	Students need to check their student email address for communication from the Financial Aid office. Students also need to check ctcLink student portal, i.e. Checklist and/or Hold sections.
Student Life Office	Van Tassel Center (VTC)	Student Life Knights Kupboard Student Lounge Student Senate Office	Student Clubs Student Senate Office Food pantry Veteran's lounge Pool tables Dining services
Student Support Services	Wentachi Hall (WH)	Counseling & Support Services – 1st floor	Personal & Academic Counseling Re-admissions petitions Emergency fund requests Career counseling

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Tutoring Center	Wentachi Hall (WH)	STEM Tutoring Center 2nd floor	Tutoring services in STEM subject areas
Writing Center	Mish ee twie (MET)	Writing Center 1st fl.	Tutoring services in English and Humanities areas.
Your Advisor	Educational Planning & First Year Experience	Onboarding Placement Testing Bridge to faculty advisor	First-time students need to complete the WVC Pre-Placement Questionnaire. English and Math Placement tests are scheduled if required. Online, Advising & Registration (OAR) is required for first-time college students. Assist with course registration.